

# Saundersfoot Harbour Refund Policy



The Harbour commercial premises and dry boat racking facilities are reviewed in an alternate document.

#### 1. CAR PARKING PERMIT

Valid from the 1st April until the 31st March.

Available for renewal by invitation from mid-January.

Cancellation and refund policy can be found on the car park season ticket application form.

#### Refunds policy:

All pre-purchased car park permits cancelled before 31st March will be subject to a 10% administration fee.

No refund is available from the 1st of April.

#### 2. COMMERCIAL BOAT OPERATORS PERMIT

Available from 1st January and valid until the 31st Dec.

Permanent commercial harbour mooring holders are required to purchase their commercial licence before the 1st February each year.

## Refunds policy:

All commercial boat operators are subject to this licence and are required to pay the full cost irrespective of when the licence is purchased.

No discount on relinquishing commercial licence is available.

#### 3. SLIPWAY PERMIT

Available from 1st January and valid until the 31st Dec.

#### Refunds policy:

No discount on relinquishing slipway permit is available.

#### 4. TRAILER BOAT PARK STORAGE

Available from 1st May valid until 30th September

#### Refunds policy:

The Harbour offers a 28-day cancellation policy from1st May. 50% refund is returnable if the client cancels within 28 days, commencing from the 1<sup>st</sup> May, however, if the boat has not yet arrived at the Harbour, 90% is returnable. Please note, no further refund will be available after the 28-day period has expired.

## 5. MOORING FEES

All annual harbour moorings are issued from the 1st of January until 31st Dec.

All moorings not renewed by the 1st Feb will be reallocated to the harbour's waiting list.

Saundersfoot Harbour in the interest of fairness and clarity to its mooring holders has instigated a level of refund that reflects the seasonal use, ensuring that the harbour can continue to balance its budgets, to provide high quality facilities staffing level, and maintenance program, as well as continue to reinvest into improving the Harbour's operation and facilities.

# Refunds policy:

This only applies to mooring holders who permanently relinquish their mooring.

No refund is available for vacated or unused moorings.

Any mooring cancelled by the 31st March will be eligible for 90% refund.

Any mooring cancelled by the 30th April will be eligible for 75% refund.

Any Mooring cancelled by the 31st May will be eligible for a 50% refund.

Any Mooring cancelled from the 1st June onwards will not be eligible for any refund.

The Harbour reserves the right to reallocate relinquished or unused moorings.